

POLICY FRAMEWORK FOR RETURNEES AND IDPS

ACTION PLAN MATRIX

(FINAL VERSION AS OF March 13, 2017)

Goal 1: All new arrivals are registered and receive documentation

Objectives	Required action	Timeframe ¹	Responsible Institution/ relevant NPP	Financial Resources/ Source of funding
People are correctly registered at the border/ Encashment Centre (EC). This is the basis for the future provision of humanitarian and development assistance, and to facilitate access to government social services	<ul style="list-style-type: none"> - Government presence at border is strengthened to oversee biometric registration; - All returnees and IDPs are registered with local government offices i.e, Provincial/District offices and/or Nahias - All undocumented Afghans are biometrically registered at Zero Point - Registered refugees bio-data verified at EC - Interim and permanent intentions assessed - Identify all People with Specific Needs (PSNs) according to established criteria - Assess barriers to services which are linked to a lack of civil documentation with a view to waiving requirements on an interim basis or providing acceptable alternative documentation 	Immediate	DiREC Lead: MoRR Support : Mol UNHCR IOM WFP	HRP (NPP/ national budget)
Integration of new arrival biometric data into a government civil documentation system (i.e Taskera, birth registration etc...)	<ul style="list-style-type: none"> - Introduce procedural changes to the Population Registration Law regulating the issuance of the Tazkera. Facilitate access to obtaining the Tazkera to persons located outside of their place of origin - Strengthen staffing and resources for the Population Registration Offices in the areas of high displacement and high return, including possibly establishing of mobile services - Promote access to civil documentation through the registration and digitisation of the population records beyond Kabul . - Promote awareness campaigns on the importance of birth registration and civil documentation 	Mid to long-term	DiREC Lead: Mol Support : IOM UNHCR NPP: Effective Governance Program	(NPP/ national budget)

¹ Immediate: within 72 hours of arrival on a rolling basis; short-term: 72 hours to 2 months; medium-term 3 to 9 months; long-term: 10 months and beyond

Goal 3. Facilitate access to basic services for returnees, IDPs and host communities

Objectives	Required action	Timeframe	Responsible Institution/ relevant NPP	Financial Resources/ Source of funding
Ensure the inclusion, representation and (re)-integration of IDPs and returnees	<ul style="list-style-type: none"> - Map existing CDCs in areas of high return. - Expand Citizens' Charter in Nahias and districts with high influx of IDPs/returnees - Ensure the representation of IDPs/returnee families in existing CDCs - Improve the understanding of IDP and returnee durable solutions needs through enhanced collection, management and availability of data (i.e. community profiling, Multi-Dimensional Integration Index, and Displacement Tracking Matrix (DTM)) 	<p>Short-term</p> <p>Medium term</p>	<p>DiREC Lead: MRRD IDLG MoRR Support: CSO World Bank UNHCR IOM UNHABITAT NPP: Citizen's Charter</p>	(NPP/ national budget)
Provide access to basic services	<p>Education</p> <ul style="list-style-type: none"> - Ensure that returnees and IDP school age children have access to education and conducive learning environments including through recognition of certifications <ul style="list-style-type: none"> o Conduct needs assessment and identify gaps o Provide additional resources (teaching and learning materials, recruitment of contract teachers and provision of learning space) o Provide interim curriculum for returnees from Pakistan who have not been brought up in the Afghan education system o Address constraints to education access (develop school integration guidelines, establish language and catch-up classes, monitoring/waving the certification process fee in the country of asylum, recognize the equivalency of diplomas obtained outside of Afghanistan; o Expedite certification and school registration/enrolment in areas of return and displacement) 	Mid to long-term	<p>DiREC Lead: MRRD IDLG MoRR Support: MoE MoPH MoRR UNICEF</p> <p>NPP: Citizens' Charter (EQUIP and SEHAT in areas not covered by Citizens' Charter)</p>	(NPP/ national budget)

	<ul style="list-style-type: none"> ○ Strengthen institutional capacity and community mobilization to enhance the integration of IDP and returnee children into the education system <p>Health</p> <ul style="list-style-type: none"> - Ensure that returnees and IDPs have access to health assistance <ul style="list-style-type: none"> ○ Increase reception capacity in districts of high return and displacement (including female staff) of health facilities ○ Establish new health facilities or provide mobile/outreach clinics in the areas where IDPs and returnees have challenges accessing the existing health facilities <p>Water and Sanitation</p> <ul style="list-style-type: none"> - Ensure that returnees and IDPs have access to clean drinking water - Strengthen water and sanitation infrastructure - Promote hygiene education 			
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Goal 4: Improve access to land and adequate housing

Objectives	Required action	Timeframe	Responsible Institution/ relevant NPP	Financial Resources/ Source of funding
Enabling policy environment for durable solutions for displaced households and landless Afghans, taking into account the current limitations of the land administration system	<ul style="list-style-type: none"> - Presidential Decree to facilitate the acquisition and distribution of land in appropriate locations (in keeping with the requirements of the 'Minimum Standards for Site Selection Guidance Note', including access to appropriate livelihood opportunities and eligibility criteria for beneficiary selection) to supersede PD 104. 	Short-term	DiREC Lead: ARAZI Support: Office of the President MoRR MUDH UN-Habitat	TBD
Affordable/social housing options in urban areas to ensure access for People of Concern (PoCs)	<ul style="list-style-type: none"> - Range of affordable housing options constructed - A relevant affordable financing scheme established for PoCs 	Mid to long-term	DiREC Lead : CRIDA MUDH Support: MoRR UN-Habitat	TBD

			Relevant Municipalities	
<p>Durable solutions to displacement in urban areas for returnees, IDPs and the urban poor, including the regularization of selected informal settlements.</p> <p>Improved tenure security (through interim measures such as temporary occupancy certificates that can eventually be upgraded into title deeds). Reduced threat of eviction and removal of restrictions on development interventions to enable improvements to basic services and shelter in identified durable solutions sites.</p>	<ul style="list-style-type: none"> - Detailed profiling of returnee/protracted IDP hosting sites - Identify viable urban/peri-urban sites with the potential to be upgraded based on the 'Minimum Standards for Site Selection Guidance Note' including: <ul style="list-style-type: none"> o Proximity to appropriate livelihood opportunities (typically located in the urban informal economy) o Access to basic services, including water/potential for those services to be established on site o Fit for human habitation; no undue hazards, including mines and explosive remnant of war, to occupants' health - Acquisition of selected sites; if applicable, ownership of Identified site transferred to the relevant entity authorized by the Government - Providing tenure security for occupants (nontransferable 'Permission to Stay' documents, Occupancy Certificates etc. with ownership remaining with the relevant entity authorized by the Government) - Rapid site planning and basic preparation prior to occupation (i.e. water, basic sanitation) - Improvement of basic services to the standards outlined in the Citizens' Charter - Sites subsequently incorporated into municipalities (where appropriate) and integrated into urban development plans 	Short – mid term	<p>DiREC</p> <p>Lead: CRIDA MUDH ARAZI</p> <p>Support: MoRR DMAC UNMAS UN-Habitat Relevant Municipalities</p> <p>NPP: Urban Development Programme</p>	TBD based on the number of beneficiaries, 125,000 households (approx. 1 million individuals) approx. 400 million USD

Goal 5: Improve access to livelihood opportunities and jobs

Objectives	Required action	Timeframe	Responsible /supporting Institutions and relevant NPPs	Financial Resources/ Source of funding
Improve existing information gaps on livelihoods and food security programming	<ul style="list-style-type: none"> - Conduct socio-economic and vulnerability assessments, and skills profiling of returnees and IDPs. - Conduct market assessment studies, including value chain analysis of productive and economic sectors. 	Short to Mid-term	<p>DiREC</p> <p>Lead: MoLSAMD</p> <p>Support: MRRD MAIL MoPH, IDLG MoRR</p>	HRP/HNO (NPP/National budget)

			UNHCR, IOM, ILO, FAO, UNDP, IFAD, WFP, UNODC	
Create short-term jobs through labor-intensive and productive public work schemes	<ul style="list-style-type: none"> - Establish/rehabilitate productive and economic infrastructure (e.g., factories, serviced land) through linkage with the Jobs for Peace/Citizens' Charter activities such as, Maintenance Cash Grants, Kabul Municipal Development Program, Urban Intensive Works Program - Target alternative activities or cash grants for highly vulnerable groups unable to join labor intensive programs. 	Mid-term Short-term	DiREC Lead: MRRD MoPW Support: MUDH MoRR MoLSAMD MAIL MoPW, IDLG UNHCR, IOM, ILO, FAO, UNDP, IFAD, WFP, UNODC NPP: Citizens' Charter Urban Development Program	(NPP/ national budget)
Improve access to formal/informal labour market.	<ul style="list-style-type: none"> - Improve urban transport to increase labour mobility and facilitate job searching. - Provide access to information on market demands. 	Mid to long-term	DiREC Lead: MoLASMD Support: MRRD MoPW World Bank UN Agencies	(NPP/ national budget)
Diversify livelihoods, improve access to economic opportunities, and strengthen sustainable income generation (with special attention to youth, women, and People with Specific Needs (PSN))	<ul style="list-style-type: none"> - Establish groups/associations/cooperatives (with specific attention to women and youth) linked to productive and economic sectors. - Improve employable capacities and job competency through market-based skill development and Technical Education and Vocational trainings (TEVT), including internship and apprenticeship trainings in public services and through private sector partnerships - Provide farm and non-farm tools 	Mid to long-term	DiREC, Lead: MoLSAMD Support: MoRR MRRD MAIL	(NPP/National budget)

	<ul style="list-style-type: none"> - Promote entrepreneurship and self-employment among returnees and IDPs, including through business development support - Support community-based Micro, Small, and Medium Enterprises (MSMEs). Develop required entrepreneurship capacities and financial literacy to enable access to productive and economic sectors - Facilitate access to formal and sustainable financial services (Banks and MFIs) as well as group schemes (microfinance and credit). - Use technology to facilitate the provision of formal financial services and channeling of social benefits and cash transfers. - Establish partnerships with (respective sectoral) private sector businesses and associations to improve market linkages 		Ministries of Public Works, Education, Women Affairs, and Information and Culture, IDLG UNHCR, IOM, ILO, FAO, UNDP, IFAD, WFP, UNODC NPPs Women Economic Empowerment Human Capital Development	
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Goal 6: To facilitate orderly, safe, regular and responsible migration and mobility of people, including through the implementation of planned and well-managed policies

Objectives	Required action	Timeframe	Responsible /supporting Institutions and relevant NPPs	Financial Resources/ Source of funding
Build national institutional capacity to ensure safe and well managed labour migration	<ul style="list-style-type: none"> - Provide training to the MoSALMD, labour attaches and Afghan diplomatic missions abroad on labour mobility, including the recently launched Labour Migration Strategy - Support the issuance of biometric identity documents for potential labour migrants - Provide pre-departure training to potential Afghan labour migrants 	Mid to long-term	DiREC Lead: MoLSAMD MoRR Support: MoRR, MoFA, IOM, ILO and WB	(national budget)
Uphold the rights of labour migrants, including potential Afghan labour migrants and migrant workers in Afghanistan	<ul style="list-style-type: none"> - Establish ethical recruitment mechanisms - Facilitate the temporary migration abroad through promoting overseas employment and vocational opportunities - Ensure skills recognition programmes for labour migrants - Introduce support services for migrant workers at the pre-employment, pre-departure, on-site and voluntary return stages of migration (Afghans abroad and migrant workers in Afghanistan) - Establish re/integration employment and vocation schemes for (labour) migrants returning to Afghanistan - Establish effective measures to eradicate forced labour, end modern slavery and human trafficking 	Mid to long-term	DiREC Lead : MoLSAMD MoRR Support : Mol MoJ IOM ILO WB	(national budget)

	<ul style="list-style-type: none"> - Establish needs-based, tailored direct assistance schemes for abused/exploited/trafficked labour migrants and other populations of concern 			
Promote regional and international cooperation and other partnerships on safe and regular mobility, including labour migration	<ul style="list-style-type: none"> - Develop, sign and implement bilateral labour agreements and MoUs with labour destination countries - Utilise regional forums, such as the Bali Process, Colombo Process, Abu Dhabi dialogue, to ensure opportunities for the safe and regular mobility of Afghans, including labour migration 	Mid to long-term	DiREC Lead: MoSALMD MoRR Support: IOM ILO WB	(national budget)

Goal 7. Improve Citizens' engagement and social cohesion

Objectives	Required action	Timeframe	Responsible Institution/ relevant NPP	Financial Resources/ Source of funding
Raise awareness and Increase access to information	<ul style="list-style-type: none"> - Develop communications strategy for IDPs/returnees and host communities to increase awareness, manage expectations and reduce potential for social conflict - Provide access to legal assistance - Establish complaint and feedback mechanisms to monitor transparency and the implementation of initiatives 	Mid to long-term	Lead: DiREC MoRR Support: MoIC UN Agencies	(NPP/ national budget)
Enable downward accountability through Citizens' report cards	<ul style="list-style-type: none"> - Empowering CDCs to report on service delivery gaps to Government institutions 	Mid to long-term	DiREC Lead: MRRD IDLG NPP: Citizens' Charter	(NPP/ national budget)
Increase social cohesion through social and cultural activities	<ul style="list-style-type: none"> - Implement social and cultural activities in high return areas to facilitate social integration and inter-community dialogue 	Mid to long-term	DiREC Lead: MoIC MoRR Support: UNESCO Cultural Trust Fund NPP:	(NPP/ national budget)

			Citizens' Charter	
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Goal 8. Strengthen accountability and transparency through reporting, monitoring and feedback mechanisms

Objectives	Required action	Timeframe	Responsible Institution/ relevant NPP	Financial Resources/ Source of funding
Strengthen equitable distribution and access to programs for returnees and IDPs	<ul style="list-style-type: none"> - Determine eligibility and vulnerability criteria - Establish oversight inter-agency monitoring cell to monitor progress of settlement operation 	Short-term Medium-term	Lead : DiREC Support : MORR MRRD IDLG MoE, MoPH UNHCR NPP: Citizens' Charter	(NPP/ national budget)
Streamline coordination mechanisms, strategies and plans	<ul style="list-style-type: none"> - Harmonise humanitarian and development coordination structures - Establish provincial reintegration committees and link with national coordination structures - Develop Provincial Action Plans focused on durable solutions and harmonised with National Plans 	Medium-term	Lead : DiREC MoRR Support: IDLG UNHCR OCHA IOM	(NPP/ national budget)
Mainstream and centralize IDP and returnee data collection and dissemination	<ul style="list-style-type: none"> - Strengthen coordination of data on durable solutions needs - Enhance collection, management and availability of data and information on returnees and IDPs - Monitor (re)-integration of IDPs and returnees 	Medium-term	Lead : DiREC MoRR Support : CSO UNHCR OCHA IOM	(NPP/ national budget)
Strengthen regulatory and policy frameworks	<ul style="list-style-type: none"> - Establish oversight commission to oversee timely and effective implementation of all activities - Strengthen implementation of policies, laws and legislation 	Short-term Medium-long term	Lead: DiREC Support: MoRR MoJ	(NPP/ national budget)

			World Bank	
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GLOSSORY

ANDMA	State Ministry for Disaster Management and Humanitarian Affairs
ARAZI	Afghanistan Independent Land Authority
CRIDA	Capital Region Independent Development Authority
CSO	Central Statistics Office
DiREC	Displacement and Return Executive Committee
DMAC	Directorate of Mine Action Coordination
EQUIP	Education Quality Improvement Program
FAO	Food and Agriculture Organization
IDLG	Independent Directorate of Local Governance
IFAD	International Fund for Agricultural Development
ILO	International Labor Organization
IOM	Internatioal Organization for Migration
MAIL	Ministry of Agriculture, Irrigation and Livestock
MoE	Ministry of Education
MoFA	Ministry of Foreign Affairs
MoI	Ministry of Interior Affairs
MoLASMD	Ministry of Labor, Social Affairs, Martyrs and Disabled
MoPH	Ministry of Public Health
MoRR	Ministry of Refugees and Repatriations
MRRD	Ministry of Rural Rehabilitation and Development
MUDH	Ministry of Urban Development and Housing
OCHA	United Nations Office for the Coordination of Humanitarian Affairs
SEHAT	System Enhancing for Health Actions in Transition
UN-Habitat	The United Nations Human Settlements Programme
UNDP	United Nations Development Program
UNESCO	The United Nations Educational, Scientific and Cultural Organization
UNHCR	United Nations High Commissioner for Refugees
UNICEF	The United Nations Children's Fund
UNMAS	United Nations Mine Action Services

UNODC	United Nations Office on Drugs and Crime
WFP	World Food Program